



# INFORMATION BULLETIN –SCHEDULES 21 AND 34 – CLARIFICATION AND UPDATE OF PRODUCT APPLICATION AND INSTALLATION REQUIREMENTS

Version 1.0 – 1 April 2017

The Victorian Energy Efficiency Target (VEET) scheme is a Victorian Government initiative promoted as the *Energy Saver Incentive*.

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## 1 OVERVIEW

In accordance with the *Victorian Energy Efficiency Target Regulations 2008* (the Regulations), the Essential Services Commission (ESC) would like to clarify product application and product installation requirements under Schedules 21 and 34.

This document contains information regarding updated product approval requirements for Schedule 21 and 34 that the ESC will introduce on **1 May 2017** and a clarification of installation requirements relating to Schedule 21 and 34.

These updates introduce the following changes:

- Updated product application requirements for products submitted for product approval.
- Clarification of product installation requirements for products installed under VEET.

## 2 WHO IS IMPACTED BY THESE CHANGES

The following types of scheme participants are impacted by these changes:

- VEET account holders who have applied or intend to apply for VEET product approval, particularly under Schedules 21 and/or 34.
- Accredited Persons (APs) who intend to install a product for prescribed activities under Schedules 21 and/or 34.

### 2.1 TRANSITION PROCESS OVERVIEW

Product approval changes will come into effect on **1 May 2017**. Account holders submitting product applications have until then to implement the new product application requirements outlined in this document. Product applications submitted on or after **1 May 2017** will be required to meet the new requirements.

## 3 PRODUCT APPLICATION REQUIREMENTS

### 3.1 NEW REQUIREMENTS

Specific test reports and product specifications sheets issued on or after **1 May 2017** and subsequently submitted in support of product applications under Schedules 21 and/or 34 must contain the following:

- Photographs of the product that clearly show the original product label listing the exact brand and model of the product applied for;
- Where remote control gear is supplied with the product, photographs that clearly show the original product label listing the exact brand and model of the remote control gear.

These requirements are optional for test reports and product specification sheets issued before 1 May 2017.

### 3.2 APPLICATION CLARIFICATION

A number of product application requirements have been clarified in the *Explanatory Note - Lodging a Product Application* which has been republished today. The following amendments were made:

- The assessment of product applications is prioritised on the basis of application date, providing the application has at least one nomination from an AP indicating they intend to install the product under the scheme.
- Clarification of the LED lighting lifetime testing requirements. No additional testing requirements were added except those described in Section 3.1.

### 3.3 WHAT DOES THIS MEAN FOR VEET STAKEHOLDERS?

Effective from **1 May 2017**, the above changes will be implemented. For full details of the new requirements, applicants should refer to the relevant schedule of the *Explanatory Note - Lodging a Product Application*.

Applicants that have products currently undergoing testing must ensure that affected test reports contain the new requirements before the report is finalised and issued. Product applications that do not meet the new requirements will not be approved.

## 4 PRODUCT INSTALLATION REQUIREMENTS

It is recognised that with respect to VEET upgrades, there is some uncertainty with expectations relating to product labelling requirements for newly installed lamps and lighting equipment installed under Schedules 21 and 34.

In accordance with Section 9(2) of the Regulations, the installed product must match the details listed on the VEET products register. This includes: *“the product type, brand name, model name or number and any other relevant details sufficient to identify the product”*.

However, the ESC has identified products installed under VEET which do not match the brand and model listed as ‘approved’ on the VEET product register. This includes instances where stickers are placed over original product label, listing a different brand and model of the product.

APs should be reminded that the ESC will NOT be accepting:

- The installation of products which do not exactly match the brand and model of the product listed on the VEET product register. This also includes the brand and model of the remote control gear supplied with the product (where relevant);
- Labelling, such as the use of stickers, covering the original product label/specifications of product(s) installed under a VEET installation. This also includes remote control gear supplied with the product (where relevant).

It is important that products installed under VEET are correctly labelled and exactly match the brand and model of the product listed on the VEET product register. This is essential for ensuring consumer confidence; allowing consumers to correctly identify the product installed under VEET and verify that installed products are approved on the VEET products register. It is similarly important for APs and the ESC to be able to reconcile products installed and ensure that they are VEET approved products, in order to uphold scheme integrity and mitigate any compliance and safety risks associated with unapproved products being installed under the VEET scheme.

## 4.1 WHAT DOES THIS MEAN FOR VEET STAKEHOLDERS?

APs should be reminded of the following:

- APs must ensure that all products installed under VEET must match the exact brand and model listed on the VEET product register. This also includes remote control gear supplied with the product (where relevant);
- APs must ensure that products are properly labelled, with original labelling identifying the brand and model as listed on the VEET product register. This also includes remote control gear supplied with the product (where relevant).

## 5 ACTIONS YOU SHOULD TAKE

Account holders involved in Schedule 21 and/or Schedule 34 should review the Regulations and updated product requirements and ensure that product applications submitted on or after **1 May 2017** are complete and meet the requirements of the VEET Regulations and the *Explanatory Note - Lodging a Product Application*. Applicants that have products currently undergoing testing must ensure that relevant test reports meet the new requirements before the report is finalised and issued.

Similarly, APs involved in Schedule 21 and/or Schedule 34 should review the VEET Regulations and should ensure that installations carried out meet the product installations requirements and update their processes accordingly.

APs should familiarise themselves with updates to the following documents, available on the VEET website:

- *Explanatory Note – Lodging a Product Application*
- *Explanatory Note – Compliance requirements for accredited persons by prescribed activity*
- *Explanatory Note – Building Based Lighting Upgrade. Part 2: Compliance Requirements*
- *Explanatory Note – Non-Building Based Lighting Upgrade. Part 2: Compliance Requirements*

## 6 WHERE TO GET HELP

If you have any questions with respect of matters set out in this information bulletin, please contact VEET Support on (03) 9032 1310 or [veet@esc.vic.gov.au](mailto:veet@esc.vic.gov.au).

## 7 LEGAL CONTEXT FOR THIS DOCUMENT

This document should not be relied upon as a substitute for legal advice and should be read in conjunction with the Regulations. In the event of inconsistency between this document and the Regulations, the content in the Regulations takes precedence.